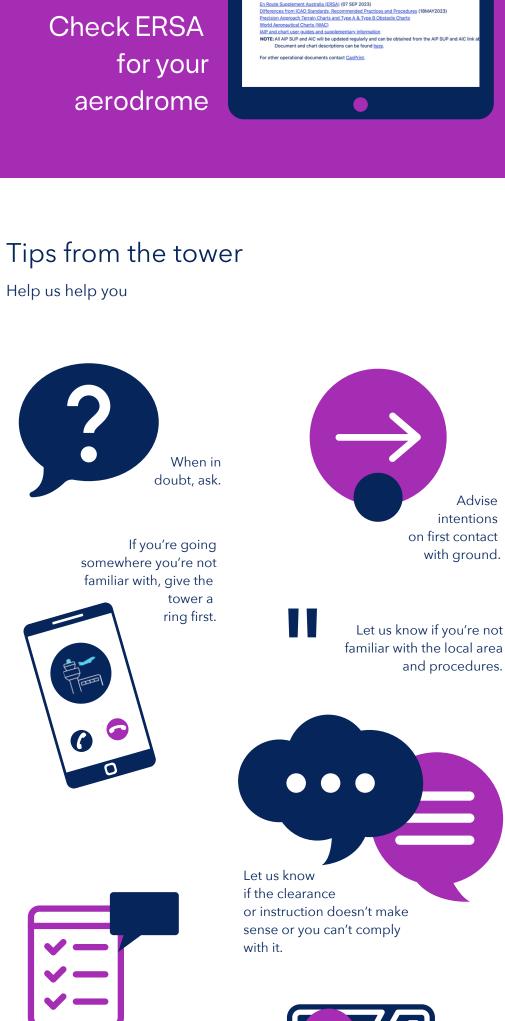


Help us help you

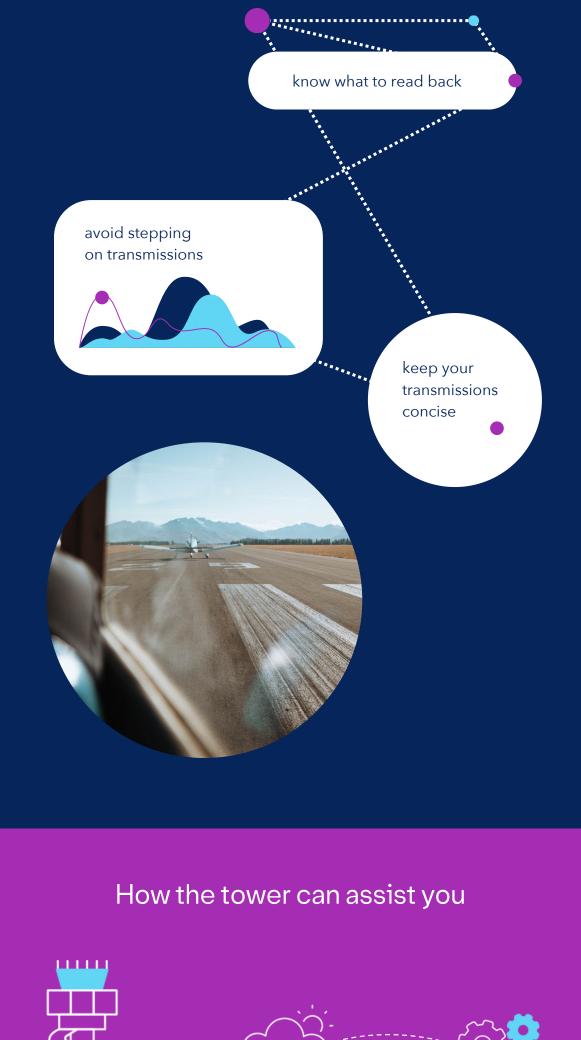




Remember to...

Use standard phraseology.





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