

AUTOMATIC FIRE ALARM MONITORING



How to Apply for Airservices Automatic Fire Alarm Monitoring

Aviation Rescue Fire Fighting Service

23/08/2019

Version 12

Airservices provides Aviation Rescue Fire Fighting Services (ARFFS) to your facility on the airport. Our professional fire fighters monitor your automatic fire alarm(s) at the airport fire station and respond as required when a fire alarm activation is received.

Airservices ARFFS use state-of-the-art equipment to provide a robust fire alarm monitoring service on Aerodrome or within the vicinity of the Aerodrome. The system is available at all major airports. Australian Standards outline the minimum requirements for connection to these types of systems. Customers will need to meet these standards so that their alarm signalling equipment will be able to connect to the Airservices' Fire Alarm Monitoring System. ARFFS can also provide first response to buildings monitored by a civil fire brigade.

The steps required to connect to the Airservices' system are listed below.

	Complete the application form 2 and to Aircontinue:
1. Apply	Complete the application form & send to Airservices:
	a) Review TI-0157 section 4 Responsibilities.
	b) Complete the 'Application for Automatic Fire Alarm Monitoring Service'. This is required for:
	a new service
	an alteration of service (e.g. modifying inputs)
	dual SIM ASE Upgrade
	a removal of service
	c) Send the form to Airservices.
	d) If it is a new service, wait for written approval from Airservices before proceeding to section 2.
	e) Choose and contact an installer from the 'Airservices Certified Maintainers' list.
	Note: For additional support or questions, contact ARFFS Customer Value and Business Performance on (02) 6268 5108 or email ARFFFireAlarmMonitoring@airservicesaustralia.com
Acquire Alarm Signalling	Acquire Alarm Signalling Equipment (ASE) for new service or upgrade
Equipment (ASE)	a) The Alarm Signalling Equipment (ASE) is used to deliver automatic fire alarm(s) to the fire station and is supplied by Romteck and owned by the Customer.
	b) Order equipment as per section 7 of TI-0157.
	c) Make payment as required. Equipment will be sent to your nominated Certified Maintainer.
	d) Airservices will send the Telstra and Optus SIMs to your nominated Airservices Certified Maintainer.
	Upon receipt of your equipment your nominated Airservices Certified Maintainer will configure, test and install the equipment.
	Note: Please allow approximately four weeks for this to occur.





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3. Commissioning	 a) The Airservices Certified Maintainer technician is to organise a suitable date and time to perform end-to-end testing with Airservices. b) Ensure the Installation Checklist in Section 11 of TI-0157 is completed and has been e-mailed to Airservices by the Airservices Certified Maintainer technician.
4. Service	Service Confirmation
Confirmation	Upon successful commissioning, the following will occur:
	 a) A confirmation email will be provided by Airservices to notify you that commissioning has been completed successfully.
	b) The ASE configuration is used to rebuild a failed ASE to meet Australian Standard restoration times. The ASE configuration is to be archived and stored as per your company's policy. Airservices takes no responsibility for archiving or storage of the ASE configuration.
	c) Charging will commence as per the Standard Terms and Conditions once the service has been commissioned.
	Note: Airservices takes no responsibility for the ongoing maintenance and support of the associated equipment and services as this is the responsibility of the customer. Refer to the Standard Terms and Conditions for more information