

AIRSERVICES

OUR TRANSFORMATION JOURNEY SINCE 2015

AS AT 30 JUNE 2021

WE CONTINUE TO DELIVER SAFE AND EFFICIENT SERVICES

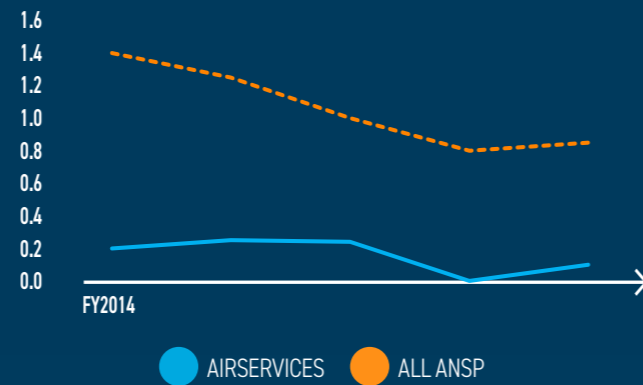
ZERO

SIGNIFICANT ATTRIBUTABLE SAFETY OCCURRENCES

ATM SINCE FY2011
ARFF SINCE FY2016

GLOBAL LEADER IN SAFE OPERATIONS

LOSS OF SEPARATION PER 100,000 FLIGHTS



+28%
TOTAL PASSENGER MOVEMENTS SINCE 2010

WE ARE DELIVERING GREATER VALUE

↓ 8%
TOTAL COST PER IFR FLIGHT HOUR

↓ 9.9%
PRICING DROP IN REAL TERMS
(INCLUDING 2% NOMINAL DECREASE IN FY2019)

\$9.3m
WAIVED AEROMEDICAL FEES SINCE FY2019

\$48.1m
DIVIDENDS



\$200m
CAPITAL

RETURNED TO THE GOVERNMENT

WE CONTINUE TO TRANSFORM INTO A MORE FLEXIBLE ORGANISATION

↓ 53%
MANAGEMENT ROLES

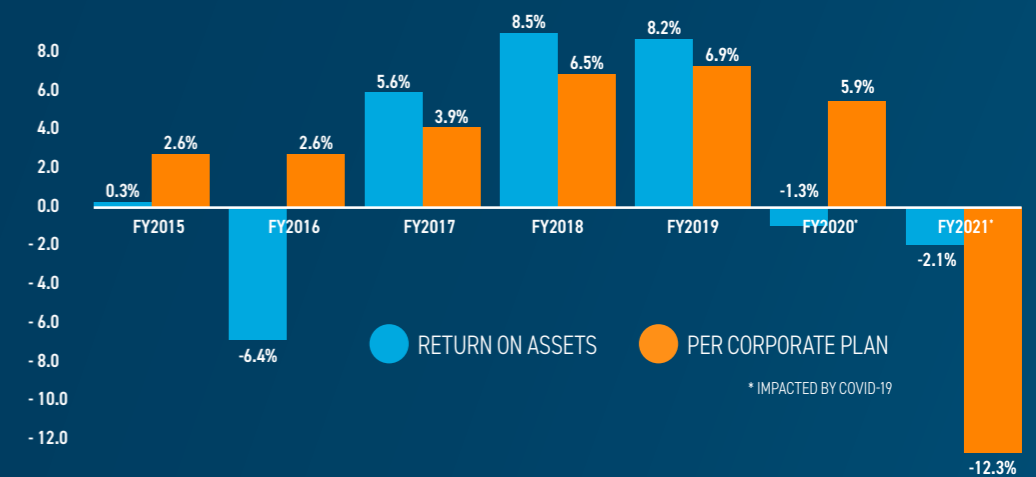
↓ 25%
4493 TO 3353 FTE

↓ 40%
INTERNAL PROJECT LABOUR COSTS

↓ 17.6%
UNDERLYING COSTS
(3% NOMINAL DECREASE)

98%
CORPORATE TECHNOLOGY TRANSITIONED TO CLOUD SERVICES

RETURN ON ASSETS (%)



WE ARE KEEPING OUR PEOPLE SAFE



8 ↓ 1 LOST TIME INJURY FREQUENCY RATE

WE DELIVERED INITIATIVES TO SUPPORT OUR SERVICE DELIVERY

