



# NCSS Unit Review

Longreach

CIRRIS Reference: AUD-0002472

Final

11 Apr 2023

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Prepared by: s47F  
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## Change summary

Version	Date	Change description
1.0	14 Mar 2023	Initial draft
2.0	11 Apr 2023	Final Draft

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# 1 Executive Summary

Long Haul Services Group, Longreach, was the subject of an NCSS unit review in accordance with the National ATS Administration Manual (NAAM) part 7.2 with the period of review from the last NCSS Unit Review Dec 2020 up to Jan 2023.

The purpose of an NCSS unit review is to ensure the unit is compliant with documentation and operational national standards, as well as to determine if any local procedures should be implemented nationally. The review is also responsible for assessing the unit's application of the ATS Performance Management System against national standards. Findings, Observations and Actions are documented to ensure continuous improvement and are contained in this document.

An onsite review was conducted over the period 30 Jan – 3 Feb 2023, with the following observation area:

- 12 hrs of monitoring the Longreach positions.

It is assessed that Longreach group continues to remain compliant with the regulations of the Manual of Standards Parts 172 and 65.

Longreach group continues operating at reduced traffic levels in comparison to traffic levels pre – COVID. This appears to slowly be improving in line with the broader opening of the Asia Pacific region to international movements.

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Overall, the group was found to be operating effectively, with staff in good spirits. The group is appropriately resourced for their current requirements.

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Recent months have seen the resumption of several operators along routes that have seen little traffic in recent years resulting in proportionally large increases in traffic and complexity associated with that part of the airspace.

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## 2 Findings and observations

### 2.1 Findings

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s47E(d)

**Table 1 - Summary of findings**

Paragraph number	Description	Document Reference	CIRRIS Finding Number
s47E(d)			

## 2.2 Actions

s47E(d)

**Table 2 – Summary of actions**

Paragraph number	Description	CIRRIS reference
s47E(d)		

Paragraph number	Description	CIRRIIS reference
s47E(d)	[Redacted]	[Redacted]

### 2.3 Observations

s47E(d)	[Redacted]
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Table 3 – Summary of observations

Paragraph num	Description
s47E(d)	[Redacted]


### 3 Previous unit reviews

The following reports were reviewed to identify any repeat findings:

- NCSS Unit Review ([AUD-0002128](#)) – Review period Dec 2020
- CASA Surveillance - not applicable

s47E(d)	[Redacted]
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## 4 Unit Review – Areas of focus

ATM Standards will focus on specific areas which the organisation considers an increased risk and require monitoring.

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**5 Detailed findings and actions**


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## 7 Action Completion

Completion of any actions raised in this review is to be as per [C-PROC0382](#) *Action Management*. CIRRIS actions are to be addressed within the agreed timeframe. Extensions to these timeframes will only be achieved through approval of the Chief Service Delivery Officer.

To close an action, it is expected that a thorough root-cause analysis of the CIRRIS is undertaken and the results recorded in the CIRRIS action notes. Addressing the action is expected to address two issues:

- a. underlying conditions that led to the action, and
- b. measures implemented to prevent a reoccurrence.

## 8 Abbreviations

Abbreviation	Definition
AIP	Aeronautical Information Publication ( <a href="#">ATS-PROC-0073</a> )
LCM	ATS Licensing and Certificates Manual ( <a href="#">ATS-MAN-0015</a> )
LoA	Letter of Agreement
MATS	Manual of Air Traffic Services ( <a href="#">NOS-SAF-2000</a> )
NAAM	National ATS Administration Manual ( <a href="#">ATS-MAN-0013</a> )
NAPM	National ATS Procedures Manual ( <a href="#">ATS-MAN-0014</a> )

## 9 Reference Documentation

Title	Document reference
Manual of Air Traffic Services (MATS)	<a href="#">NOS-SAF-2000</a>
National ATS Administration Manual (NAAM)	<a href="#">ATS-MAN-0013</a>
National ATS Procedures Manual (NAPM)	<a href="#">ATS-MAN-0014</a>
ATS Licensing and Certificates Manual	<a href="#">ATS-MAN-0015</a>
ATS Training Operations Manual	<a href="#">C-MAN0108</a>



# NCSS Unit Review

Simpson

CIRRIS Reference: AUD-[0002384](#)

Final

19 Oct 2022

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# 1 Executive Summary

Long Haul Services Northern FIR group Simpson was the subject of an NCSS unit review in accordance with the National ATS Administration Manual (NAAM) part 7.2 with the period of review from the last NCSS Unit Review Jul 2021 up to 17 Jun 2022.

The purpose of an NCSS unit review is to ensure the unit is compliant with documentation and operational national standards, as well as to determine if any local procedures should be implemented nationally. The review is also responsible for assessing the unit's application of the ATS Performance Management System against national standards. Findings, Observations and Actions are documented to ensure continuous improvement and are contained in this document.

An onsite review was conducted over the period 13-17 Jun 2022, with the following observation areas:

- 12 hrs of monitoring the Simpson positions, and
- Review of licensing and procedures

It is assessed that Simpson continues to remain compliant with the regulations of the Manual of Standards Parts 172 and 65.

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Overall, the group was found to be providing an effective service.

# 2 Findings and observations

## 2.1 Findings

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Table 1 - Summary of findings

Paragraph num	Description	CIRRIIS Finding Number
s47E(d)		

Paragraph num	Description	CIRRIIS Finding Number
s47E(d)		

## 2.2 Actions

s47E(d)
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Table 2 – Summary of actions

Paragraph number	Description	CIRRIIS reference	Document Reference
s47E(d)			

## 2.3 Observations

s47E(d)
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**Table 3 – Summary of observations**

Paragraph num	Description
s47E(d)	[Redacted]

### 3 Previous unit reviews

The following reports were reviewed to identify any repeat findings:

- NCSS Unit Review (AUD-[0002128](#)) – Review period Dec 2020

s47E(d)

[Redacted]

### 4 Unit Review – Areas of focus

ATM Standards will focus on specific areas which the organisation considers an increased risk and require monitoring.

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## 5 Detailed findings and actions

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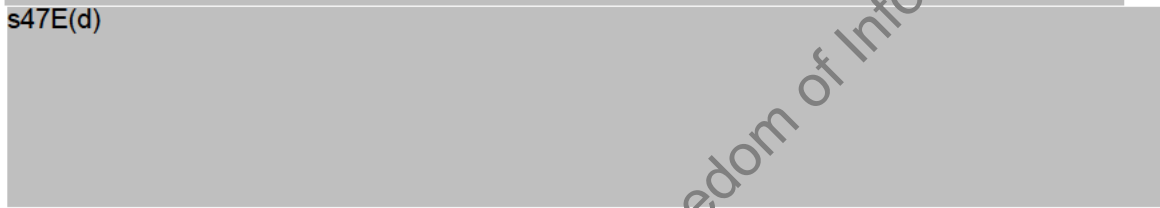
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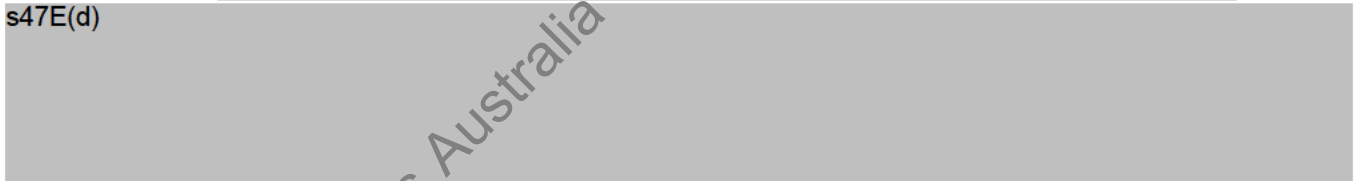
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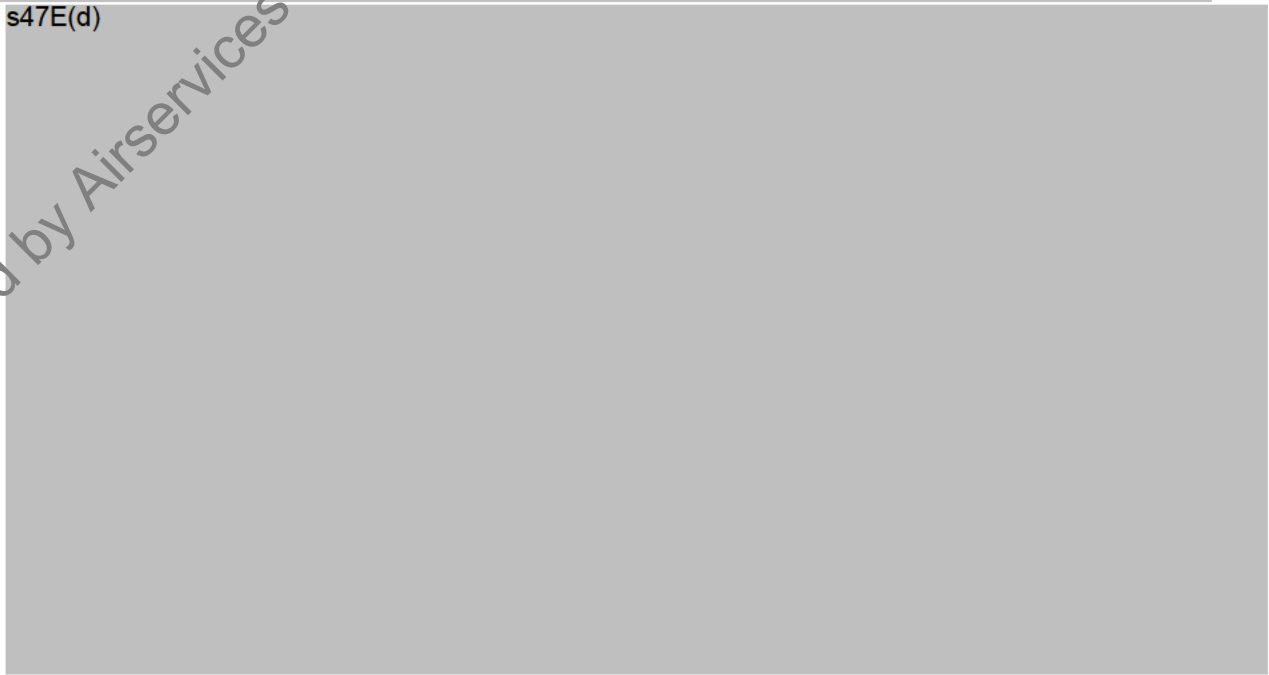
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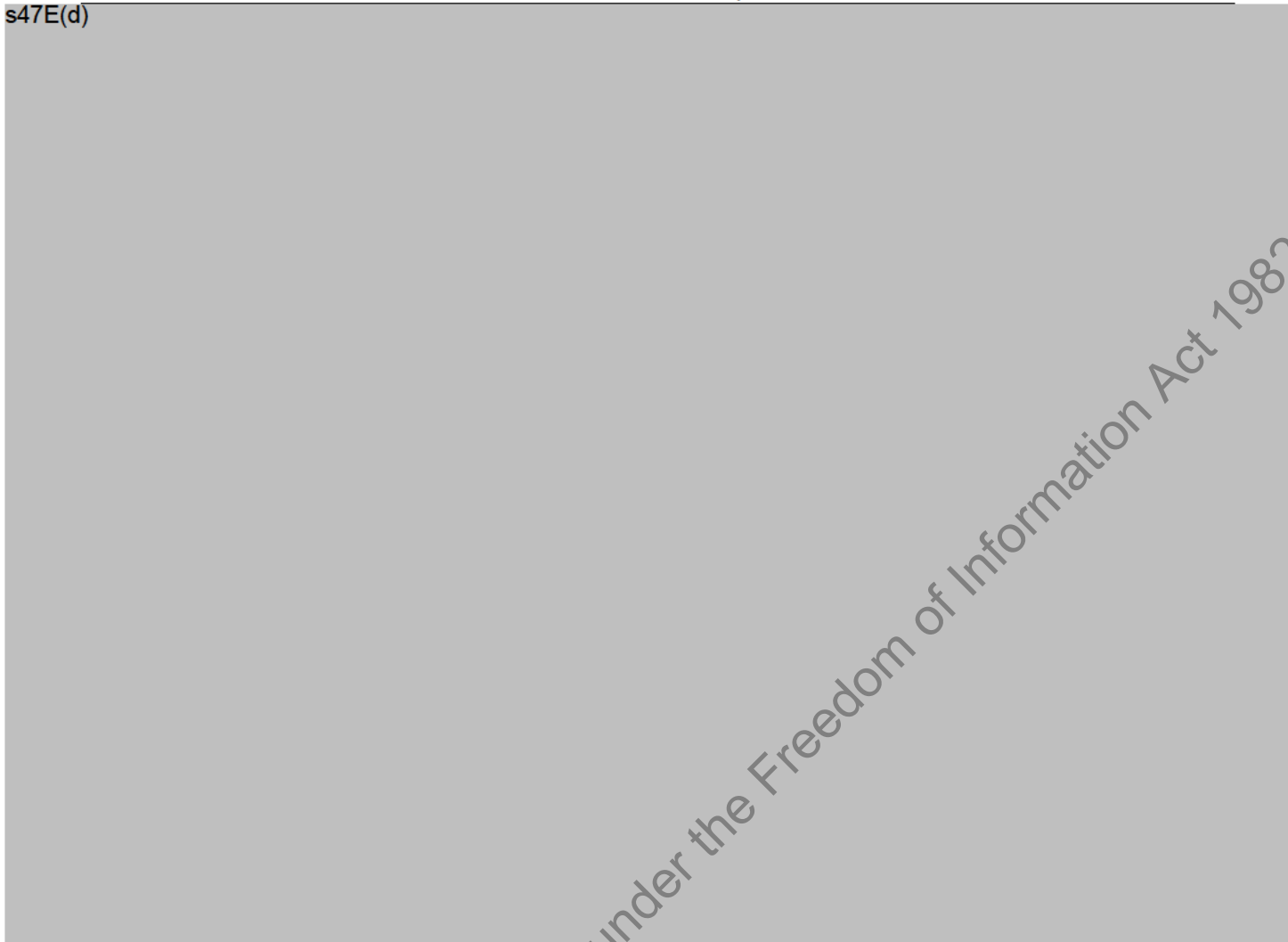


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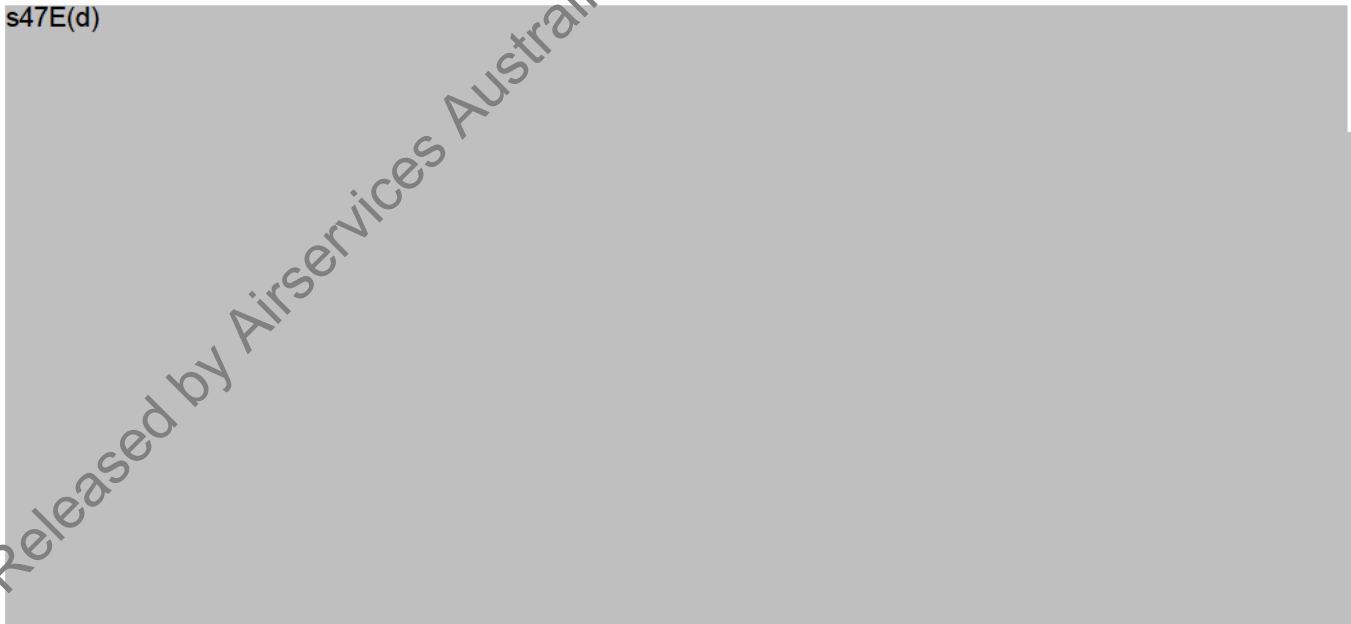
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## 6 Detailed observations

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## 7 Action Completion

Completion of any actions raised in this review is to be as per [C-PROC0382 Action Management](#). CIRRIS actions are to be addressed within the agreed timeframe.

Extensions to these timeframes will only be achieved through approval of the Chief Service Delivery Officer.

To close an action, it is expected that a thorough root-cause analysis of the CIRRIS is undertaken and the results recorded in the CIRRIS action notes. Addressing the action is expected to address two issues:

- a. underlying conditions that led to the action, and
- b. measures implemented to prevent a reoccurrence.

## 8 Abbreviations

Abbreviation	Definition
AIP	Aeronautical Information Publication ( <a href="#">ATS-PROC-0073</a> )
LCM	ATS Licensing and Certificates Manual ( <a href="#">ATS-MAN-0015</a> )
LoA	Letter of Agreement
MATS	Manual of Air Traffic Services ( <a href="#">NOS-SAF-2000</a> )
NAAM	National ATS Administration Manual ( <a href="#">ATS-MAN-0013</a> )
NAPM	National ATS Procedures Manual ( <a href="#">ATS-MAN-0014</a> )
RSK	Risk

## 9 Reference Documentation

Title	Document reference
Manual of Air Traffic Services (MATS)	<a href="#">NOS-SAF-2000</a>
National ATS Administration Manual (NAAM)	<a href="#">ATS-MAN-0013</a>
National ATS Procedures Manual (NAPM)	<a href="#">ATS-MAN-0014</a>
ATS Licensing and Certificates Manual	<a href="#">ATS-MAN-0015</a>
ATS Training Operations Manual	<a href="#">C-MAN0108</a>



# NCSS Unit Review

Simpson

CIRRIS Reference: AUD-[0002805](#)

Final

24 Sep 2024

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ATM Standards

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## Change summary

Version	Date	Change description
1.0	24 Sep 2024	Final

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# 1 Executive Summary

Simpson was the subject of an NCSS unit review in accordance with the National ATS Administration Manual ([NAAM](#)) part 7.2 with the period of review from the last NCSS Unit Review (Jun 2022) up to Aug 2024.

The purpose of an NCSS unit review is to ensure the unit is compliant with documentation and operational national standards, as well as to determine if any local procedures should be implemented nationally. The review is also responsible for assessing the unit's application of the ATS Performance Management System against national standards. Findings, Observations and Actions are documented to ensure continuous improvement and are contained in this document.

An onsite review was conducted over the period 12-16 Aug 2024, including 14 hours of observation of the Simpson endorsements.

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The group overall were found to be operating to very good effect. They have had the benefit of continuity across DQ, LL and C&SS positions which was evident in the organisation of the group. They have experienced very little in the way of staff movements in recent times resulting in a very stable and experienced group with a lot of corporate knowledge of the airspace and traffic dispositions that enable them to provide a high level of service consistently.

## 2 Findings and observations

### 2.1 Findings

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**Table 1 - Summary of findings**

Paragraph num	Description	CIRRIIS Finding Number
s47E(d)		

Paragraph num	Description	CIRRIIS Finding Number
s47E(d)		

## 2.2 Actions

s47E(d)

Table 2 – Summary of actions

Paragraph number	Description	Document Reference	CIRRIIS reference
s47E(d)			

## 2.3 Observations

s47E(d)

Table 3 – Summary of observations

Paragraph num	Description
s47E(d)	


## 3 Previous unit reviews

The following reports were reviewed to identify any repeat findings:

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- NCSS Unit Review (AUD-[AUD-0002384](#)) – Review period Jun 2022
- CASA Surveillance (AUD-[AUD-0002611](#))


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## 4 Unit Review – Areas of focus

ATM Standards will focus on specific areas which the organisation considers an increased risk and require monitoring.

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## 5 Detailed findings and actions

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**6 Detailed Observations**

s47E(d)



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## 7 Action Completion

Completion of any actions raised in this review is to be as per [C-PROC0382 Action Management](#). CIRRIS actions are to be addressed within the agreed timeframe. Extensions to these timeframes will only be achieved through approval of the Chief Service Delivery Officer.

To close an action, it is expected that a thorough root-cause analysis of the CIRRIS is undertaken and the results recorded in the CIRRIS action notes. Addressing the action is expected to address two issues:

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NAPM	National ATS Procedures Manual ( <a href="#">ATS-MAN-0014</a> )

## 9 Reference Documentation

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National ATS Administration Manual (NAAM)	<a href="#">ATS-MAN-0013</a>
National ATS Procedures Manual (NAPM)	<a href="#">ATS-MAN-0014</a>
ATS Licensing and Certificates Manual	<a href="#">ATS-MAN-0015</a>
ATS Training Operations Manual	<a href="#">C-MAN0108</a>

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