

Artificial Intelligence (AI) Transparency Statement

Airservices recognise the potential of AI to drive innovation and support improvements to the provision of safe, secure, efficient and environmentally responsible services to the aviation industry and community.

Airservices are committed to ensuring the safe, ethical, and responsible use when adopting Artificial Intelligence (AI) enabled capabilities.

How we use AI

Airservices allow our staff to utilise AI across corporate and enabling functions for usage patterns including analytics for insights and workplace productivity.

Examples of how our staff utilise AI may include:

- to assist with research and analysis
- to summarise data across multiple sources
- to assist in the analysis, creation, or summarisation of content
- to assist in the creation of meeting minutes or interview transcripts
- to search information repositories and retrieve documents, information or data.

Airservices do not utilise AI for any decision making. Further, we do not propose AI use where public may directly interact with or be significantly impacted by it.

How we govern AI

We are committed to ensuring the responsible and ethical use of Artificial Intelligence within Airservices and have adopted the Digital Transformation Agency's [Policy for the responsible use of AI in government](#).

Airservices established an AI Working Group in November 2024 to ensure that:

- our AI use is appropriately governed
- our use of AI is safe, ethical, and transparent
- our staff are trained in the safe and responsible use of AI
- our AI access and usage is monitored.

Our AI accountable official

The Chief Information Security Officer was designated as the accountable official on 12 November 2024.

AI transparency statement

The AI transparency statement was first published to our website on 28/11/2025.

The AI transparency statement will be reviewed annually or upon significant changes.

AI Contact

For questions about this statement or for further information on Airservices usage of AI, please contact

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