



We acknowledge and embrace a culture that celebrates diversity, inclusion, and equality for all. In making this statement we acknowledge Aboriginal and Torres Strait Islander peoples as the Traditional Owners and Custodians of the country on which we operate, now called Australia.

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Executive Summary

In October 2024, the Australian aviation network recorded a three per cent increase in daily flights compared to the previous month, primarily driven by domestic traffic while international flights have plateaued this year.

Short-term volatility remains a key feature for our sector. Connectivity and choice in domestic regional markets has not fully recovered since the exit of Bonza in April. Inbound passengers from top markets such as China, Japan and the United States remain below pre-pandemic levels.

Based on the latest available data from the Bureau of Infrastructure and Transport Research Economics (BITRE), the overall industry OTP was three percentage points higher than the previous month, as industry focused on lifting capacity to meet the surge in demand during the school holiday period and major sporting events. Our industry's capability to better prepare for and respond to disruptions is still a key focus area to deliver a more predictable month-on-month experience for the travelling public.

In October 2024, 0.2 per cent of total network flight delays were attributed to Airservices with 0.8 per cent of flights impacted. Fine tuning demand/capacity balancing with Digital Twin Technology has enabled a steady improvement in network management, with ground delay hours at the lowest level in 30 months.

Airspace service variations reached the lowest level in the last 30 months. Tower service variations also continued to trend downwards, largely due to increased hours of coverage at Parafield and Avalon. However, the consistency of our service performance in some areas is still not at the levels expected by our customers and stakeholders. We remain focused on recruitment, training and introducing additional resilience measures in rostering practices to support industry growth, particularly in areas such as Sydney, enroute airspace around Perth, and Metropolitan Class D aerodromes.



Economic and social trends

Economic factors

Key economic factors for our industry are showing improving signs, with declining inflation rate, rising consumer sentiment, and downward trends in jet fuel prices and air fares. However, projected economic slowdowns in China and Japan, and geopolitical tensions highlight ongoing uncertainties for the industry.

Figure 1. Real GDP growth outlook (annual percent change) for key economies

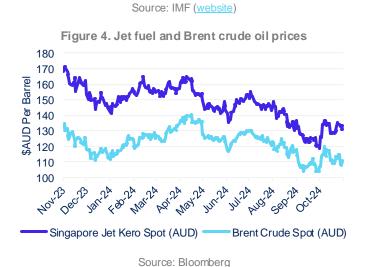
China

Singapore

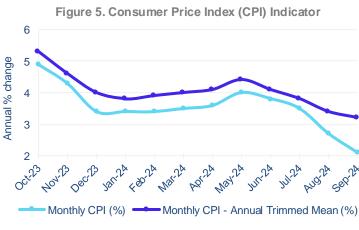
New Zealand
United States

Japan

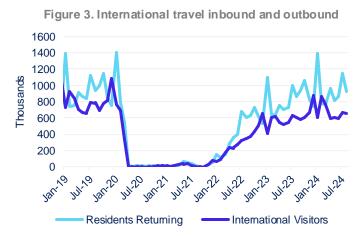
2024 2025 2026 2027 2028 2029







Source: ABS (website) - data released 30/10/2024 up to September 2024



Source: ABS (website) - data released 15/10/2024 up to August 2024

Figure 6. Domestic air fares (best discount)



Source: BITRE (website)

Social factors

Understanding and mitigating the environmental and social impact of aircraft operations is an ongoing priority for the aviation sector. In recent months, we have seen the level of complainants impacted by factors such as major runway works that affected traffic flows at Brisbane and Perth. A collective focus on aviation social licence is prompting increased collaboration and community-by-design approach to airport infrastructure development and airspace demand management.

Figure 7. National aircraft noise complaints (top) and complainants (bottom) per month



Figure 9. CO2 emissions savings from optimised User Preferred Routes (UPR) across oceanic and cross-continental airspace per month

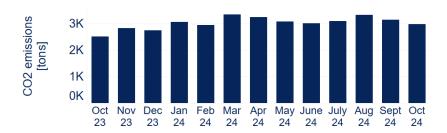


Figure 8. Airport aircraft noise complaints, complainants, and complaints by complainant per month



Source: Airservices Noise Complaints and Information Service (NCIS) and Airservices ODAS.

* Other airports include Ballina, Sunshine Coast, Gold Coast, and Hobart.



Australian aviation and regional context

State of Australian aviation growth

The Australian aviation network recorded a 3% increase in daily flights compared to last month, driven by domestic traffic. However, international traffic has plateaued throughout 2024 at approximately 95% for the number of flights and 85% for the number of inbound passengers compared to 2019 levels.

Average Daily Flights

(October 2024 and % of October 2019)

3,920

Total Domestic Flights

(October 2024 and % of October 2019)

102,973

Total International Flights

(October 2024 and % of October 2019)

18,543

Figure 10. Domestic and international average daily flights compared to Airservices' forecast (shown in dotted line) per month

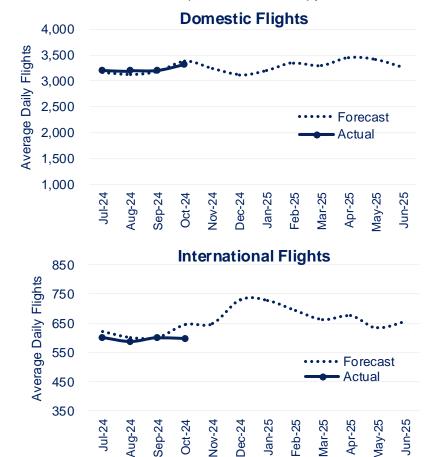


Figure 11. Average daily flights by industry segment per month



Source: Airservices ODAS (excludes helicopters).

Data for 'General Aviation: Flight Training' is one month in arrears

Top aircraft operators

Domestic growth continues to be driven by major airline groups and regional operators servicing the mining sector and regional communities. Internationally, low-cost carriers targeting Southeast Asia's leisure markets are experiencing strong growth, while traditional hub-and-spoke international airlines stayed below pre-pandemic activity levels.

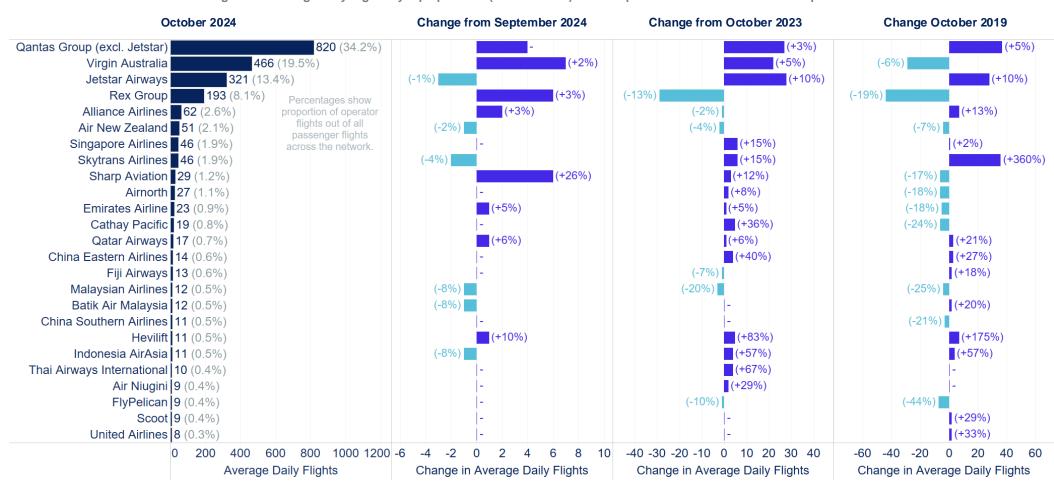
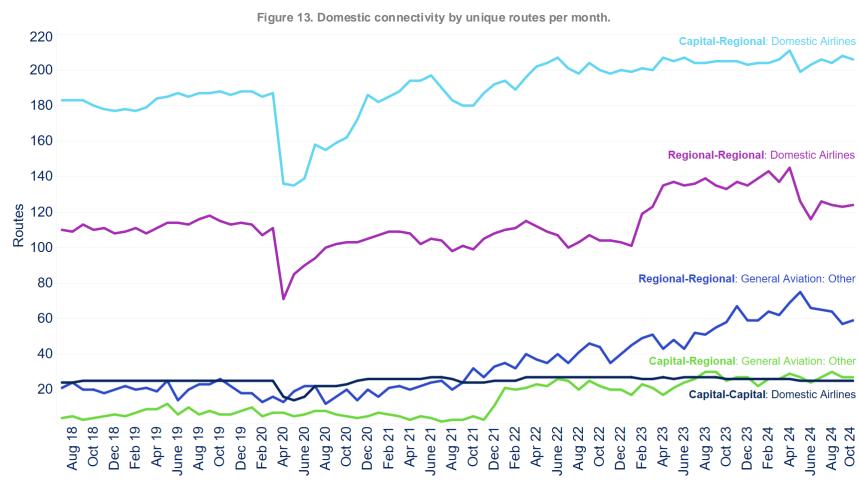


Figure 12. Average daily flights by top operators (October 2024) and comparisons across three reference periods

Source: Airservices ODAS (includes airline flights only).

Domestic network connectivity

Following the voluntary administration of Bonza in April, the impacted routes have not been replaced by other operators, resulting in a reduction in connectivity and choice particularly for regional-to-regional routes across Eastern states. Major domestic airline groups have gradually added capital-regional routes.



Source: Airservices ODAS (excludes military, medical/mercy, training, and return flights).

Only routes with at least one operator with at least 2 flights weekly are included—this includes airline and general aviation flights.

Traffic flows from international markets

North America

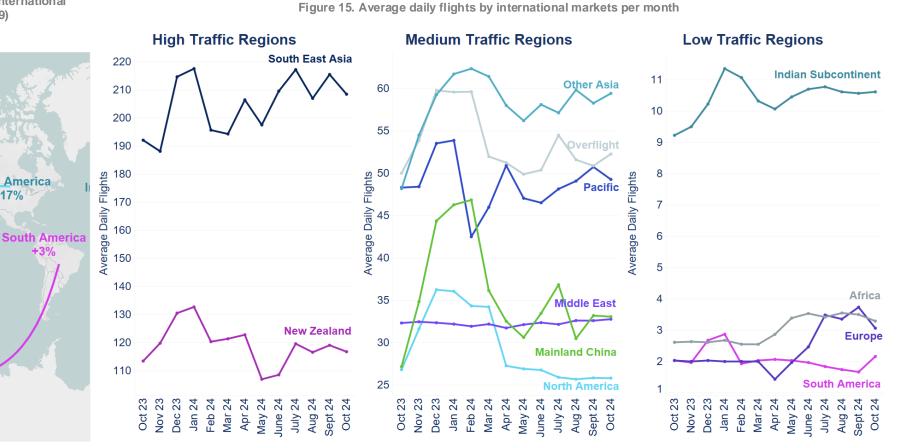
-17%

Pacific

New Zealand

Accounting for 30% of Australia's inbound passengers, visitor arrivals from China, the United States, and Japan remain below pre-pandemic levels (at 62%, 86%, and 81%) respectively), indicating the potential impact of economic challenges and declining international student numbers. In this environment, the Australian government has launched a \$15 million grant to attract international visitors to Northern Queensland. Transport Canada has expanded the air transport agreement with Australia to strengthen bilateral air travel with North America.

Figure 14. Percentage change in total flights by international markets (October 2024 vs October 2019)



% Change From Oct 2019

-12% Other Asia

Mainland China

South East Asia

Europe +61%

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ian Subcontin

+138%

Middle East

-12%

Africa'

-18%

Note: Percentage changes for some regions are from a low base.

Source: Airservices ODAS (includes airline flights only). For multi-leg flights, legs that start and end outside Australian airspace are not included.

Australian fleet

Australia's fleet renewal remains steady, with two new narrow-body A321 LRs entering service in October. However, financial losses resulting in workforce reductions by major aircraft manufacturers and supply chain issues continue to challenge the rate of aircraft delivery to meet airlines' growth needs.

Total New Aircraft In Service New Aircraft In Service by Operator & Model Nov 23 Narrowbody Jet 737-8 A220-300 A321-251NX/LR Dec 23 Narrowbody Jet Jan 24 Narrowbody Jet A220-300 Mar 24 Narrowbody Jet 737-8 Aircraft ⊁ Narrowbody Jet 737-8 A321-251NX/LR 737-8 June 24 Narrowbody Jet A321-251NX/LR A220-300 A321-251NX/LR July 24 Narrowbody Jet 2-Aug 24 Narrowbody Jet 737-8 Sept 24 Narrowbody Jet A220-300 A321-251NX/LR A321-251NX/LR Oct 24 Narrowbody Jet Mar 24 May 24 July 24 0 Nov 23 Jan 24 Sept 24 Nov 24 Total Aircraft On Order Aircraft On Order by Operator & Model Narrowbody Jet A320-251N Nov 24 A321-251NX/LR Dec 24 Narrowbody Jet 6-Jan 25 Narrowbody Jet 737-8 A321-251NX Narrowbody Jet Feb 25 5-Narrowbody Jet Apr 25 A321-271NY (XLR) A220-300 A321-251NX A320-251N Aircraft A321-251NX Narrowbody Jet June 25 Narrowbody Jet 737-8 A321-271NY (XLR) A220-300 A320-251N Regional Jet E190-E2 A321-251NX/LR Narrowbody Jet A320-251N July 25 A321-251NX 2-Narrowbody Jet A321-271NY (XLR) A320-251N Regional Jet E190-E2 Oct 25 Narrowbody Jet A321-251NX/LR A220-300 A320-251N A321-251NX Regional Jet E190-E2 Jan 25 0 2 3 5 Nov 24 Mar 25 May 25 July 25 Sept 25 Nov 25 ■ Qantas Airways ■ Jetstar Airways ■ Virgin Australia Airlines ■ Virgin Australia Regional Airlines ■ National Jet Systems

Figure 16. New aircraft that entered service in the past 12 months and those scheduled for delivery in the upcoming 12 months, as of 31 October 2024.

Source: Centre for Aviation Fleet (CAPA) data.



Australian aviation network performance

On-Time Performance (OTP) in the previous month

In September 2024, the overall OTP in Australia was 3% higher than past month and 5% higher compared to September 2023, as industry focused on lifting capacity to meet the surge in demand due to the school holiday period and major sporting events.

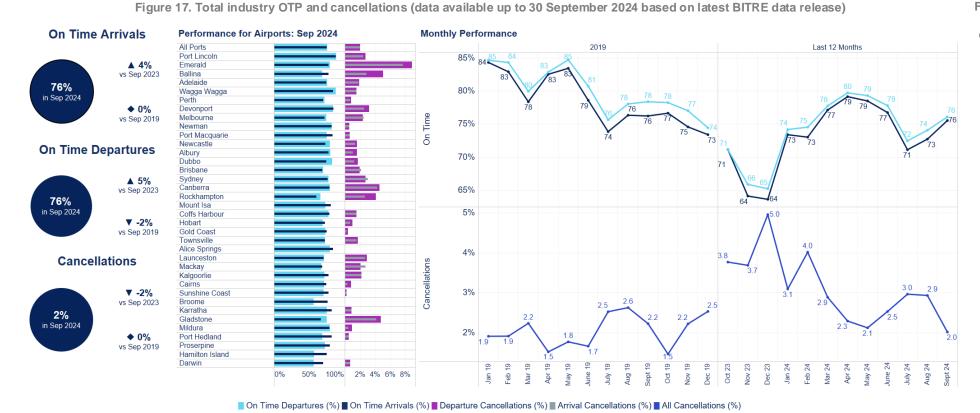


Figure 18. Arrival OTP for top ten performing airlines by region (September 2024) in comparison to Australia's top eight airlines

Region	On-Time Arrivals	Previous Month Change
Asia-Pacific	79%	▲ 4%
Europe	78%	▼1%
Latin America	86%	▲ 4%
Middle East & Africa	88%	▲ 8%
North America	82%	▲10%
Australia	76%	▲3 %

Source: BITRE for Australian data (website) and Cirium (website).

Lead indicators of OTP

Based on the key components of network delays as a lead indicator of OTP, in October 2024 reactionary and other departure delays which constitute over 74% total network delays at the four major airports increased 6% compared to the previous month. Compared to 2019, there has been an overall increase of other departure delays (12%) and in-flight delays (30%). Data sharing from airlines is crucial to understand the underlying causes of network performance changes from month-to-month and target improvement efforts.

2019 2024 15 min Reactionary Delays In-flight Delays Reactionary Delay Extended routing during airborne phase of 10 min Inbound aircraft delayed for any reason the flight. 5 min · Previous in-flight delay Weather Previous Other Departure delay ATFM (GDP) Delay 22.0% 15 min Non-compliance to GDP · Previous ATFM (GDP) delay 31.4% 10 min Diversions 5 min ATFM (GDP) Delays* Other Departure Delays Application of Ground Delay Program (GDP) due to 15 min Other Departure Delay weather, airport or air traffic service capacity constraints. Delays at departure airport, other than ATFM 10 min or reactionary delays as caused by airline, 2.4% Weather 43.0% airport facilities or airport capacity. 5 min Airport Works Aircraft / Technical issues n-Flight Delay 15 min Strategic Overdemand Passengers 10 min Airservices Staffing · Airport Infrastructure 5 min Taxi delays Other 0.0% 2.0 % Jan Mar Apr May July Sept Oct July Aug Sept June July Apr May May July Apr Apr Apr Apr Apr Aug Sept Oct Oct

Figure 19. Breakdown of delay components for major Australian airports, as a percentage of total delays for October 2024 (left) and average flight values per month (right).

Source: Airservices ODAS (includes airline flights only).

The delay presented is an estimate based on domestic flight data available to Airservices is working with airlines and stakeholders to refine the estimation method and identify complementary data to better understand causal factors.

* The ATFM system allows airlines to change GDP slots and adjust delays compared to their original allocation.

Air Traffic Flow Management (ATFM)

Weather remains the main driver for Ground Delay Programs (GDP) on the East Coast. The adoption of Digital Twin Technology in early 2024 has enabled the continual fine-tuning of network decisions and avoiding GDP application in marginal weather conditions, as demonstrated in October when GDP hours reached the lowest level in the last 30 months. While only 0.2% of total network delays in October were attributed to Airservices, consistency of performance still needs to improve, with 24 ground delay hours at Perth Airport due to Airservices staffing challenges in the surrounding enroute airspace volume. This is expected to improve through active recruitment, training and introducing additional resilience measures in rostering practices.

Flights Impacted % impacted by Airservices capacity constraints across all flights

Total Network Delays % attributable to Airservices, out of all network delays

ATFM Delays % attributable to Airservices (total ATFM delays are 3.7% of all

network delays)

Cancellations % attributable to

Arrival

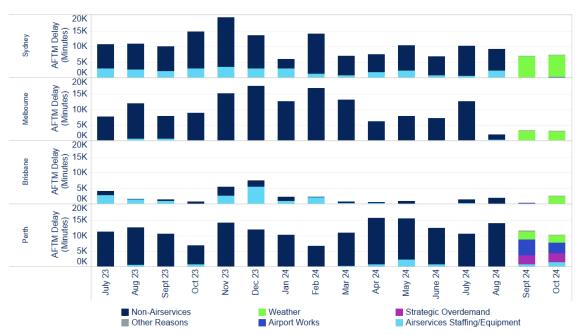
Airservices

Figure 20. GDP application hours, airborne delay, and compliance









Source: Airservices ODAS. A GDP is an agreed industry plan to balance the demand (based on airline schedules) to the available runway capacity that is collaboratively agreed (refer to GDP Fact Sheet), GDP compliance represents the proportion of flights into an airport that departed compliant with their assigned GDP slot.

Perth network performance

Domestic flights in Perth's network have grown by 22% since 2019, predominantly driven by intra-state flights servicing the mining sector. Schedule delays have increased by 74% leading to a 13 percentage point drop in punctuality, as a result of a broad cross-section of air transport operators not adhering to strategic airport slots or ATFM programs. Industry-led actions are required to address the demand management challenges to ensure sustainable growth of mining and leisure travel in Western Australia.

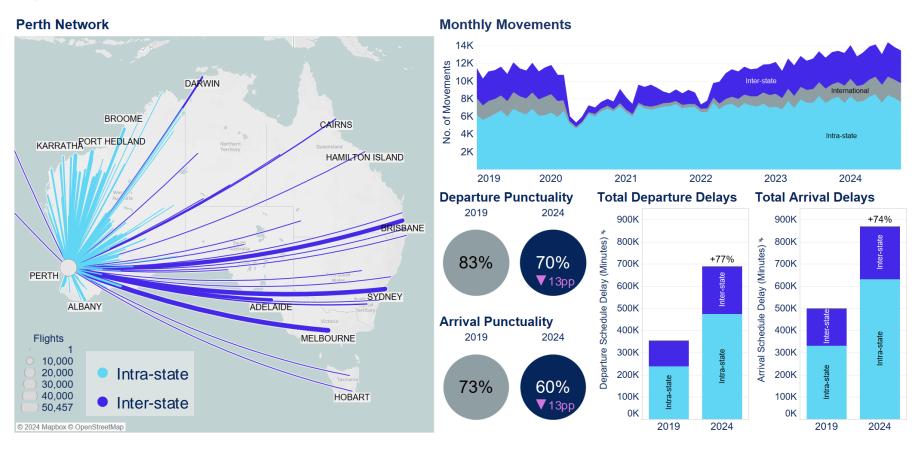


Figure 22. Perth domestic network movements, punctuality, and total schedule delays (January to September 2024 for all, except for monthly movements).

Source: Airservices ODAS. The data presented is an estimate based on domestic flight data available to Airservices, where departure and arrival punctuality and delays are based on take-off and landing times against initial times of the ATFM process.

Air Traffic Service Provision

In October 2024, airspace service variations reached the lowest level in the last 30 months as efforts on improving service consistency and resilience continue. Tower service variation events also reduced by over 30% compared to the previous months, largely due to increased hours of coverage at Parafield and Avalon.

Figure 23. Events, hours, and flights estimated to operate when air traffic services delivered varied from published levels across Airspace Groups (left) and ATC Towers (right) (October 2024).

Airspace Sector Groups: October 2024 Air Traffic Control Towers: October 2024 Hours Flights Events Hours Flights **ALBURY** 61.8 Ballina SFIS* **BROOME** 1.0 0.3 CAMDEN CANBERRA** MAČKAY 0.3 **BASS** 2.8 **ERSA GOLD COAST** 19 91 26.5 Brisbane TCU **HOBART** 8.0 **GOLD COAST** BYRON MACKAY 5.1 Brisbane TCU 1.0 50 PARAFIELD 8.0 Total 57 103.7 147 ALBURY 91.3 28 **BYRON** 6.8 **During GOLD COAST** 14 16.0 48 CASA Flights approved PARAFIELD 10.0 **Flights** 200 hours 200 Total 117.3 127 **Grand Total** 10.9 HOBART BASS **Grand Total** 221.0 274 © 2024 Mapbox © OpenStreetM © 2024 Mapbox © OpenStreetMap

Source: Airservices ODAS (general aviation, military, and government flights are excluded).

Variations to published services comprise of Temporary Restricted Areas and tower closure periods. During the periods of variations to published services at regional aerodromes, services in adjacent Class G airspace are generally unaffected (e.g. provision of flight, traffic information and safety alerting). Service variations are with respect to published services as per ERSA including any approvals by the Civil Aviation Safety Authority (CASA) for temporary amendments. Flights shown are estimated approximations by historic airline, charter, cargo and medical flights that typically operate during the periods of variations to published services, noting the exact impacts to flights cannot be directly inferred from information on flight times or tracks. Airservices is working with airlines to refine the estimation method to better understand the impact of variations to published services.

^{*} When there is a variation to published Surveillance Flight Information Service (SFIS) at Ballina airport, standard Class G services as regulated by CASA are still provided by Brisbane Air Traffic Services Centre.

** At Canberra Tower during the periods of service variation, the Canberra Approach service managed the airspace surrounding the airport to the ground. Instead of contacting the tower, aircraft contacted Approach directly for instructions.

Runway Occupancy Time (ROT)

During peak periods, runway occupancy times can vary significantly between operators using the same runway exits. For certain exits, some operators take an average of 10 seconds longer per aircraft compared to the best performers. Ongoing data sharing with operators and airports helps identify operational improvements when utilising existing infrastructure.

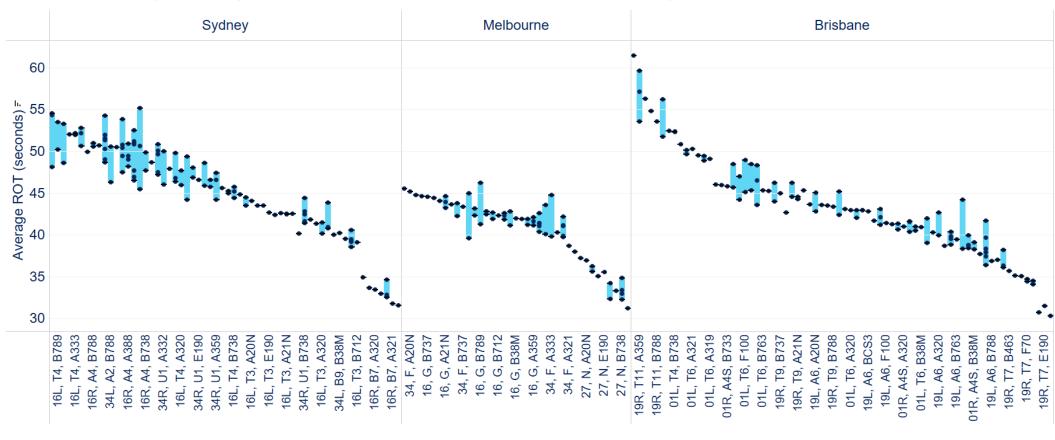


Figure 24. Average arrival ROT by operator and runway exit (January to October 2024) during peak periods at major capital-city airports.

Operator — Average ROT Range

Source: Airservices ODAS. Data for Perth Airport is currently unavailable.



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