Australian Aviation Network Overview

Financial Year 2024
We acknowledge and embrace a culture that celebrates diversity, inclusion, and equality for all. In making this statement we acknowledge Aboriginal and Torres Strait Islander peoples as the Traditional Owners and Custodians of the country on which we operate, now called Australia.

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Executive Summary

It has been twelve months since we started the journey of delivering the monthly Australian Aviation Network Overview Report to build transparency and confidence in the performance of the aviation network. This June 2024 edition outlines the key network performance drivers for Financial Year 2024 which helps inform ongoing cross-industry efforts to deliver enhanced outcomes for the passengers and communities we serve.

Key highlights for FY2024 include:

- The Australian aviation network recorded 3.7 million aircraft movements tracking along pre-pandemic levels.
- Thursday, 28 March 2024 was the busiest day in terms of daily average flights in the last five years.
- 15 airlines that contribute to roughly a third of flights in the network recorded double-digit growth rates over the last 12 months.
- Traffic patterns continue to evolve and have become highly leisure driven, with an increasing trend to point-to-point services.
- 70 new domestic routes have been added to the network, delivering more direct connectivity to the travelling public.
- Disruptions and volatility remain for the sector, highlighted by the suspension of operations by Bonza and Air Vanuatu.

After performance challenges and significant weather disruptions in the first half of FY2024, overall industry on-time performance and cancellation rates rapidly improved for the remainder of the year. A sharper focus on prioritising the passenger gate-to-gate journey by airports, airlines and service providers is delivering performance benefits and fostering trust in our sector.

Air traffic management service outcomes have seen an overall improving trend in FY2024. Network decisions are increasingly focused on optimising industry outcomes enabled by technology and process improvement. In June 2024, total Ground Delay Program (GDP) hours applied reduced by over 60% compared to the monthly average in the earlier months of the financial year. Ground delay minutes attributable to Airservices were 82% lower than the start of the year equating to an average of less than three minutes per impacted flight. Variations to published airspace services decreased by 44% compared to the previous 12-month average, with impacted flights reduced by 70%.

Notwithstanding these improvements, the consistency of our service has still fallen short of expectations on occasion, as shown in variable service levels in December 2023 and May 2024. Delivering consistent month-on-month improvement to ensure we can effectively serve our customers day in and day out remains our top priority. In this financial year, an additional 50 air traffic controllers have entered into service, with a further 80 expected in FY2025. Building on recent learnings, we are continually refining our training system, staff engagement, rostering and endorsement approach to strengthen service resilience and flexibility.
Year in review

Traffic levels are tracking along pre-pandemic levels, but with uneven patterns of growth

- **3.7 Million** Movements
  - +3% FY2023
  - -6% FY2019

- **157 Million** Passengers (estimated)
  - +12% FY2023
  - -4% FY2019

- **102%** Domestic flights recovery vs FY2019

- **70 new** Domestic routes vs FY2019 (monthly average estimate)

- **93%** International flights recovery vs FY2019

- **73%** China flights recovery vs FY2019

- **15** New fleet
  - 14 Narrowbody
  - 1 Widebody

- **79%** Increase in on-time performance (OTP)
  - 69% FY2023

- **2%** Reduction in cancellation rate
  - 2% FY2024
  - 4% FY2023

- **35%** Reduction in monthly ground delay minutes attributable to Airservices at major airports
  - 4,007 minutes per month in FY2024
  - 6,128 minutes per month over Jan-Jun 2023

- **42%** Reduction in monthly estimated arrival cancellations attributable to Airservices at major airports
  - 14 per month in FY2024
  - 24 per month over Jan-Jun 2023

- **44%** Decrease in the number of variations to published airspace services at end of FY2024
  - 28 in June 2024
  - 50 Previous 12-month average

Industry priority on passenger experience is delivering improvements this year
Economic and social trends
Economic factors

The aviation sector continues to face labour and supply chain challenges and subdued economic growth throughout FY2024. The ongoing cost-of-living pressures are starting to impact leisure and business travel outlook. The increase in capacity in both domestic and international markets has contributed to a decrease in air fares this year. Notwithstanding strong visitors’ growth from markets such as New Zealand and Southern Asia, the slower-than-expected recovery from China is affecting the overall international recovery rate.

Figure 1. Jet fuel and Brent crude oil prices (FY 2024)

Figure 2. Monthly Consumer Price Index (CPI) Indicator (FY2024 to date)

Figure 3. Quarter to quarter GDP growth

Figure 4. Unemployment rate and employment growth (FY 2024 to date)

Figure 5. Domestic air fares (best discount)

Figure 6. Latest international visitor numbers for top 10 countries and percentage of recovery (April 2024 vs April 2019, above pre-pandemic growth noted in green)
Social factors

The Senate inquiry into the impact and mitigation of aircraft noise highlights the need for proactive whole-of-industry actions to create a sustainable future for aviation. Investing in quieter, greener technology, disciplined execution of operational plans and cross-industry alignment on necessary trade-offs between emissions and aircraft noise is critical to meet evolving societal expectations.

Source: Airservices Noise Complaints and Information Service (NCIS) and Airservices ODAS.
Australian aviation and regional context
State of Australian aviation growth

In FY2024, the Australian aviation network recorded 1.5 million flights tracking along pre-pandemic levels. After a significant ramp-up in airlines’ capacity for the summer holiday season, international traffic has stabilised to the level consistent with our forecast but remains below pre-pandemic levels. While domestic traffic has exceeded pre-pandemic levels, it remains below our forecast due to a slower recovery in business travel.

**Average Daily Flights (FY2024 and percentage of FY2019)**

- **Domestic**
  - Total Domestic Flights:
    - 3,771
    - 100%
  - Average Daily Flights:
    - July 2023: 2,750
    - August 2023: 3,000
    - September 2023: 3,200
    - October 2023: 3,400
    - November 2023: 3,600
    - December 2023: 3,800
    - January 2024: 4,000
    - February 2024: 4,200
    - March 2024: 4,400
    - April 2024: 4,600
    - May 2024: 4,800
    - June 2024: 5,000

- **International**
  - Total International Flights:
    - 1,164k
    - 102%
  - Average Daily Flights:
    - July 2023: 150
    - August 2023: 175
    - September 2023: 200
    - October 2023: 225
    - November 2023: 250
    - December 2023: 275
    - January 2024: 300
    - February 2024: 325
    - March 2024: 350
    - April 2024: 375
    - May 2024: 400
    - June 2024: 425

Source: Airservices aeronautical charge database (excludes some general aviation flights that are not subject to Airservices aeronautical charges; Airservices’ forecast is as of June 2023).
Top aircraft operators

15 airlines that contribute to roughly a third of of flights in the network recorded double-digit growth rates over the last 12 months. However, Bonza and Air Vanuatu’s suspension of operations highlights the ongoing volatility in our industry.
Shape of major airline networks

The top three airline groups contribute to 76% of flights in the Australian aviation network. The shape of their networks is centred around five major airports, with half of their fleet rotating through Sydney daily. These airlines have introduced 20 new routes* in FY2024, consistent with an industry trend of more point-to-point service offerings.

*Monthly average across FY2024 vs FY2019, including only routes with at least one operator with at least 2 flights weekly.
Domestic regional network

70 new domestic routes* have been added to the network in FY2024, a 21% increase from pre-pandemic levels driven by mining and tourism in Western Australia, Northern Territory, and Queensland.

*Monthly average across FY2024 vs FY2019, including routes with at least one operator operating at least 2 flights weekly. Excludes Bonza.
Traffic flows from international markets

The South East Asia and Other Asia markets have continued to grow due to sustained leisure demand. Growth in other key markets such as New Zealand, Pacific, and North America have plateaued after the peak summer period. China has shown an uptick in growth at the end of FY2024 following a reciprocal visa-free policy, which is expected to boost travel in this market.

Source: Airservices ODAS (excludes general aviation, cargo, military and medical/mercy flights).
For multi-leg flights, legs that start and end outside Australian airspace are not included.
Australian airlines are actively investing in fleet renewal and are expected to bring an additional 30% in seat capacity over the next 10 years. However, the pace of capacity increase has been constrained by aircraft manufacturing/engineering and supply chain challenges throughout this year, as shown in global aircraft deliveries being down 17% compared to plans. Airlines are improving aircraft maintenance and turnaround practices to overcome short-term constraints.

Source: Centre for Aviation Fleet (CAPA).
Australian aviation network performance
On-Time Performance (OTP)

Towards the end of the financial year, overall industry OTP and cancellation rates reached their best levels in the last three years. Cross-industry priority on improving the end-to-end passenger journey is demonstrated through building predictability and resilience into schedules and streamlining processes to improve aircraft turnaround times. Sustained improvement efforts are being sought to return our industry performance to the world-leading standard that is expected and that we are known for delivering.

Figure 23. Total industry OTP and cancellations (data available up to 31 May 2024 based on latest BITRE data release)

Source: BITRE (website)

Figure 24. Average arrival OTP by region, based on the top ten performing airlines (May 2024) for all regions except Australia, with change compared to previous month

<table>
<thead>
<tr>
<th>Region</th>
<th>On Time Arrivals</th>
<th>Change from previous month</th>
</tr>
</thead>
<tbody>
<tr>
<td>Global</td>
<td>86%</td>
<td>◆0%</td>
</tr>
<tr>
<td>Middle East &amp; Africa</td>
<td>88%</td>
<td>▲9%</td>
</tr>
<tr>
<td>Latin America</td>
<td>87%</td>
<td>◆0%</td>
</tr>
<tr>
<td>Europe</td>
<td>84%</td>
<td>▼2%</td>
</tr>
<tr>
<td>Asia Pacific</td>
<td>82%</td>
<td>▼1%</td>
</tr>
<tr>
<td>Australia</td>
<td>79%</td>
<td>◆0%</td>
</tr>
<tr>
<td>North America</td>
<td>74%</td>
<td>▼6%</td>
</tr>
</tbody>
</table>

Source: Cirium (website) and BITRE (for Australia) – data are one month in arrears
Network focus areas for improving OTP

Protecting the first rotation and ensuring adherence to declared capacity to avoid structural demand volatility is critical to network performance. Further industry actions are still required to tackle these areas.

In FY2024, up to 12% of subsequent flights at major airports experienced delays as a direct result of disruptions to the first rotation. At Perth Airport, ground and in-flight delays almost doubled this year, with 70% of ground delays due to the demand in excess of the declared capacity during morning and afternoon peaks. Coupled with relatively lower level of GDP compliance, Perth Airport recorded 19% higher airborne delay (75th percentile) compared to Sydney Airport.

Figure 25. Key building blocks of delays (% of contribution to total delays, and monthly trend per building block)

<table>
<thead>
<tr>
<th></th>
<th>Sydney</th>
<th>Melbourne</th>
<th>Brisbane</th>
<th>Perth</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Reactionary delays</strong></td>
<td>34%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Inbound aircraft delayed for any reason</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>ATFM (GDP) delays</strong></td>
<td>3%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Demand/capacity imbalance at destination with GDP due to weather, airport or air traffic service capacity constraints</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Other departure delays</strong></td>
<td>36%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Delays at departure airport, caused by airline, technical, passengers, taxi-delays, etc</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>In-flight delays</strong></td>
<td>27%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Demand/capacity imbalance at destination or en-route, including weather, airline non-compliance to GDP, technical, air traffic service capacity constraints, etc</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Source: Airservices ODAS (excludes general aviation, cargo, military and medical/mercy flights). The delay presented is an estimate based on domestic flight data available to Airservices for Qantas Group (incl. Jetstar), Virgin Australia, REX, and Bonza in FY2024. Airservices is working with airlines and stakeholders to refine the estimation method and identify complementary data to better understand causal factors.

*The ATFM system allows airlines to change GDP slots to respond to reactionary delays, which may allow a GDP slot to be obtained closer to the updated departure time. Therefore, the additional ground delay as result of a GDP can appear low but should be considered in conjunction with reactionary delay.
Ground Delay Program (GDP) application

Network decisions are increasingly focused on optimising industry outcomes, supported with advanced analytics tool. Total GDP hours applied in June 2024 reduced by over 60% compared to the monthly average in the earlier months of the financial year. While traffic levels are approaching pre-pandemic levels at Sydney and Melbourne, the GDP applications at these airports reduced by a third in FY2024 compared to FY2019. GDP compliance is yet to return to long-term trend, which is critical to avoid excessive airborne delay and support network predictability.

Source: Airservices ODAS.

A GDP is an agreed industry plan to balance the demand (based on airline schedules) to the available runway capacity that is collaboratively agreed by Airservices, airlines and the Bureau of Meteorology based on weather and other operating constraints (refer to GDP Fact Sheet). GDP compliance represents the proportion of flights into an airport that departed compliant with their assigned GDP slot. GDP typically starts one hour ahead of a period where the number of scheduled flights exceeded the predicted available capacity at an airport.

ATFM (GDP) delay attributable to weather on the East Coast and excess demand at Perth

88% 379,467 minutes

ATFM (GDP) delay attributable to Airservices

11% 48,087 minutes

ATFM (GDP) delay attributable to Airport (e.g. airport works)

1% 2,612 minutes
Air traffic management (ATM) outcomes

There has been an overall improving trend in ATM outcomes at the major airports that in turn drive the network performance. In June 2024, ground delay minutes attributable to Airservices were 82% lower than the start of the financial year equating to an average of less than three minutes per impacted flight. However, variable performance outcomes in December 2023 and May 2024 underscore the continued focus on strengthening capacity planning and limiting tactical traffic management measures to protect network reliability.

Flights impacted are estimated as scheduled to arrive at the four major airports during a period with slot reduction attributable to Airservices. ATFM delay (GDP) and flight cancellations attributable to Airservices are only estimated for flights arriving at Sydney, Melbourne, Brisbane and Perth Airports, including measuring the flow-on effects into the subsequent hours at the arrival airport. Airservices is working with airlines, airports and stakeholders to refine the estimation method and identify complementary data to better understand causes of delays and cancellations. As part of the actions to address the recommendations from the IATA review (published on Airservices website), the delay attribution and analysis methods are being reviewed in consultation with industry.

Source: Airservices ODAS.

Figure 29. Air traffic management outcomes at major airports
Air traffic service provision

In June 2024, variations to published airspace services decreased by 44% compared to the previous 12 month average, with impacted flights reduced by 70%. Despite these improvements, we are still not delivering our services consistently and as expected with much improvement still to come. In FY2024, an additional 50 air traffic controllers have entered into service, with a further 80 expected in FY2025. Building on recent learnings, we are continuing to refine our training system, staff engagement, rostering and endorsement to strengthen service resilience and flexibility.

![Diagram showing variations to published services](image)

**Figure 30. Number of flights and hours during the periods when air traffic services delivered varied from published levels (June 2024)**

<table>
<thead>
<tr>
<th>Variations to Published Services</th>
<th>Events</th>
<th>Hours</th>
<th>Flights</th>
</tr>
</thead>
<tbody>
<tr>
<td>ALPINE</td>
<td>1</td>
<td>0.5</td>
<td>1</td>
</tr>
<tr>
<td>BYRON</td>
<td>3</td>
<td>2.5</td>
<td>22</td>
</tr>
<tr>
<td>CAIRNS TCU</td>
<td>5</td>
<td>20.6</td>
<td>11</td>
</tr>
<tr>
<td>CAIRNS TCU</td>
<td>6</td>
<td>6.0</td>
<td>18</td>
</tr>
<tr>
<td>GWYDIR</td>
<td>2</td>
<td>1.0</td>
<td>20</td>
</tr>
<tr>
<td>BALLINA (SFIS)*</td>
<td>11</td>
<td>9.3</td>
<td>12</td>
</tr>
<tr>
<td><strong>All</strong></td>
<td>28</td>
<td>40</td>
<td>84</td>
</tr>
</tbody>
</table>

Source: Airservices ODAS. Variations to published services comprise of Temporary Restricted Areas and tower closure periods, with respect to published services as per En Route Supplement Australia (ERSA). At Gold Coast variations against the CASA approved temporary arrangement for reduced hours of coverage are also shown. During the periods of variations to published services at regional aerodromes, services in adjacent Class G airspace are generally unaffected (e.g. provision of flight, traffic information and safety alerting). Flights are estimated approximations by historic airline, charter, cargo and medical flights that typically operate during the periods of variations to published services, noting the exact reasons for flight impacts cannot be directly inferred from information on flight times or tracks. General aviation, military and government flights are excluded. Airservices is working with airlines to refine the estimation method to better understand the impact of variations to published services.

*When there is a variation to published Surveillance Flight Information Service (SFIS) at Ballina, standard Class G services as regulated by the Civil Aviation Safety Authority (CASA) are still provided by Brisbane Air Traffic Services Centre.*
Runway Occupancy Time

Longer runway occupancy time is correlated with the use of runway crossing modes especially at Melbourne and Perth Airport due to increased operational complexity where arrivals and departures use different runways simultaneously. The data results are shared with relevant airlines and airport performance working groups to address causal factors and seek improved runway throughput safely.

Source: Airservices ODAS (Brisbane runway 01L/19R opened in 2020). Only groups with at least 1% of flights are shown.

For departures, the runway occupancy time is calculated from when an aircraft enters the runway area until it is airborne and has left the runway area (overflies threshold at runway end or turned away from runway centreline).

For arrivals, the runway occupancy time is calculated from when an aircraft flies over the runway threshold until it has left the runway area after landing.
While the overall number of drone flights in Australia has remained steady between FY2023 and FY2024, drone traffic has increased at all major capital-city airports. Activity types are shifting from predominantly hobby to more commercial applications, such as mapping and infrastructure inspections. We are continuing to develop data sharing and network management capabilities for the safe and efficient integration of drone operations.

New Remote Pilot Licences since 1 January 2024 (7.5% increase from December 2023)

Increase in commercial operations from FY2023 to FY2024

Busiest month of operations, with 5,138 unique drones operating near civil controlled airports

Source: Airservices Corporate Integrated Reporting and Risk Information System (CIRRIS) and drone detection equipment.

Drone detection data is limited to drone activity detected by drone surveillance equipment installed at 29 controlled civil aerodromes. The Civil Aviation Safety Authority (CASA) can approve operations within the 3 nautical mile (5.5 kilometre) boundary and in the approach/departure paths of a controlled aerodrome (known as the no fly zone). Micro drones (<250 g) are allowed to operate within 5.5 kilometres of a controlled airport consistent with the requirements of the Civil Aviation Safety Regulations Part 101 Manual of Standards (outside the approach/departure splays). All drones are allowed to operate in the outer runway splays of a controlled airport up to a height of 90 metres.
For more information
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