

## Safety Management Policy

Airservices is committed to providing the highest reasonable standard of safety for all the services which we provide and a safe and healthy working environment for employees, contractors and visitors.

We will continually strive to eliminate the potential for occurrences which pose a high risk to those who use our services or who work in or visit our premises.

To achieve this goal, Airservices Australia will regard safety within its service delivery and working environment as the most important consideration, and will:

- Enhance the skills of our people by:
  - Ensuring that they understand the risks which they manage; and
  - Skilling them to effectively manage the threats which they face;
- Maintain an organisational safety culture which is:
  - just,
  - proactive, and
  - collaborative.
- Adopt equipment and technology which supports performance by:
  - Demanding that they are designed with our risks in mind;
  - Requiring systems which are both tolerant and resistant to errors as well as supporting decision making; and
  - Meeting the applicable system safety standards.
- Develop safety processes which facilitate understanding through:
  - Sharing information; and
  - Honing our ability to identify and control risks.
- Provide assurance that systems, processes and risk controls are operating to maximise safety performance.

Airservices will continue to adopt explicit safety standards which comply with statutory obligations, regulatory requirements and Australian Standards.

All staff are responsible for both operational and occupational safety, and all managers are accountable for safety performance in their areas of responsibility.

Safety is an integral part of the provision of services which meet our customers, owners and employee needs.

A handwritten signature in black ink that reads "Greg Russell". The signature is written in a cursive, flowing style with a horizontal line extending to the right from the end of the name.

Greg Russell  
Chief Executive Officer  
Airservices Australia

12 September 2011

<b>Policy Title</b>	<b>Safety Management Policy</b>		
<b>Policy Number</b>	<b>C-POL:AA 000 7 Version 3</b>	<b>Effective Date</b>	September 2011
<b>Background</b>	The revised policy represents a simplification of Airservices management system by providing an integrated framework that combines the Safety Management and Occupational Health and Safety Management Systems. It indicates that the organisation will treat personal safety and operational safety in a similar manner, and captures the increasing need to focus on enhancing the skills of our people, providing equipment which supports performance, and processes which facilitate understanding of the risks which are faced.		
<b>Legal Framework &amp; Authority</b>	Air Services Act 1995		
<b>Responsibility</b>	All Airservices Australia employees and contractors		
<b>Definitions &amp; Explanation</b>	nil		
<b>Further Guidance and Key Links</b>	nil		
<b>Contacts</b>	Claire Marrison, Manager Safety Systems, Risk & Analysis, Safety & Assurance		
<b>Functional Authority</b>	General Manager, Safety & Assurance		
<b>Approval</b>	Chief Executive Officer on behalf of the Board		
<b>Amendment Record</b>	Version	Amendments	Date
C-POL: AA 000 7	3	<p>Intent of the Policy remains the same.</p> <p>Change involves amendment of the first sentence from:            'Airservices Australia is a focussed and environmentally friendly provider of air navigation and aviation services'.            To            'Airservices Australia is a provider of safe, environmentally friendly and efficient air traffic and related aviation services'.</p>	September 2011