Our Values

We are proud of **our people** and **our contribution**

- We recognise, acknowledge and celebrate our achievements and milestones
- We take pride in the contribution we make and are confident in the capability of our people
- We speak up to ensure we are just as safe and secure tomorrow as we are today.

We build **relationships** on **trust** and **respect**

- We are professional in our work and interactions
- We encourage diversity and value the difference it makes to our organisation
- We actively listen to, communicate with and care for each other
- We support each other to learn, grow, challenge and change.

We **innovate** for **customer value**

- We put our customers at the centre of services and we work to deliver customer value
- We empower our people to exercise good judgement and develop better ways of working
- We are resilient, flexible and we learn from mistakes to find solutions for our customers.

We **achieve** more **together**

- Our collective efforts are more powerful than any individual
- We cooperate across organisational boundaries to achieve the best outcome
- We share knowledge through clear communication, foster collaboration and work towards a common goal.

We are **authentic** in our actions

- We are committed to our vision
- We act with integrity while delivering on our promises
- We know our roles and accountabilities and how they contribute to our success
- We take responsibility and are honest when making tough decisions.