

Safety Policy

Airservices is committed to providing the highest reasonable standard of safety for all the services that we provide and a safe and healthy working environment for workers and visitors. All workers are responsible for both operational and work health and safety, and all managers are accountable for safety performance in their areas of responsibility.

Our commitments

Standing of Safety

We will regard safety within our service delivery and working environment as our most important consideration.

Improving safety performance

We will work to eliminate the potential for occurrences that pose a high risk to those who use our services or who work in or visit our premises.

Supporting safety performance

We will design our equipment, technology and processes with our risks in mind, to be error tolerant and resistant, support decision making and meet applicable system safety standards.

Facilitating understanding

We will promote active sharing of information to continually improve our ability to identify and control risk.

Assuring safety performance

We will provide assurance that processes and risk controls are operating to maximise safety performance and are in compliance with explicit safety standards that comply with statutory obligations, regulatory requirements and Australian Standards.

Maintaining safety culture

We will maintain an organisational safety culture that is:

- just; distinguishing between faults, failures and human errors, which are normal components of our systems and inappropriate risk taking, which is not tolerated
- encouraging of the reporting of safety issues
- informed about our hazards and risks
- able to learn from and change based on safety indicators, assessment and analysis
- adaptable to changing demands.

Enhancing capability

We will ensure our people understand the risks they manage and are capable to effectively manage the threats that they face, and provide the resources necessary for the continuing implementation of this policy.

